

# **Altona North Precinct**

# **Commercial Office Floorspace Provision**

Prepared for

Victorian Planning Authority

Ву

Essential Economics Pty Ltd

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# INTRODUCTION

# **Background**

The Victorian Planning Authority (VPA) commissioned Essential Economics Pty Ltd to prepare this report on the potential for commercial office floorspace in a development precinct in Altona North. The **precinct** (67ha) has traditionally supported industrial uses and a mix of other commercial uses. The precinct is situated between the West Gate Freeway to the north, Blackshaws Road to the south, New Street to the east, and Kyle Road to the west.

The Altona North Comprehensive Development Plan (CDP), developed by the VPA in conjunction with Hobsons Bay Council, controls future development of the **precinct**. This includes a number of sub-precincts nominated for a town centre, a business area, residential areas, and a community centre. Residential uses cover some 46ha and this area is planned to comprise 1,850 apartments and 1,100 town houses. The **subject site**, which is the focus for this report, comprises 5ha of gross area identified for new commercial use; this land is located in the southern part of the overall precinct, with frontage to Blackshaws Road.

The commercial components in the CDP comprise several existing uses (medical centre, bakery, restaurant, etc), a new neighbourhood activity centre (5,500m² of retail floorspace), a new commercial/office area, and a mixed-use area. Commercial/office activity will occupy an area of 1.73ha and is planned to accommodate office-based business and related office employment. This is an important component in the CDP as new employment opportunities are required in the area, noting that the precinct will also accommodate around 6,300 new residents, a share of whom will be seeking local employment opportunities.

This report provides the following assessments in regard to the Altona North CDP:

- A demand assessment for commercial office use in the Business Areas and Town Centre,
- An assessment of potential job yields for the town centre as a whole, and
- General advice about likely job types by industry classification.

### This Report

Chapter 1: Local Context

Chapter 2: Hobsons Bay Office Market

Chapter 3: Real Estate Agents' Viewpoints

Chapter 4: Potential for Office Development

Chapter 5: Employment Potential on Subject Site

Chapter 6: Conclusion.

# 1 LOCAL CONTEXT

This Chapter provides an outline of the local context within which the **subject site** is located in Blackshaws Road, Altona North. A description is also provided of the overall **precinct** in which the subject site is located. Existing and planned developments in activity centres located in proximity to the subject site are identified and briefly described, having regard for the planned commercial development at the subject site.

# 1.1 Subject Site and Surrounding Precinct

#### Location

The subject site earmarked for redevelopment in Altona North is located in a wider precinct that contains 67ha of existing and former industrial and commercial uses.

The **precinct** boundaries are shown in Figure 1.1 and are generally described as follows:

To the north: West Gate Freeway M1 the Brooklyn Electrical Terminal Station

• To the south: Blackshaws Road

• To the east: New Street

• To the west: Kyle Road.

The **subject site** which is the focus of this report also identified in Figure 1.1 and this area has frontage to Blackshaws Road. The subject site comprises an area of 5ha and is planned for new retail/commercial development and will also contain a component of medium-density residential development. A number of existing commercial uses will be retained on the site, all of which are accessed from Blackshaws Road.

### **Existing Uses in the Wider Precinct**

The southern section of the precinct, accessed from Blackshaws Road, comprises a range of industrial and warehouse buildings, including Secon Freight Logistics, Western Fuels, OneSteel, and Tic Group. Other uses include Circle Health Millers Road, The Kidz Play Shak, Australia Post, Taco Bill Mexican Restaurant, and Victoria's Sweets Bakery.

Many of the allotments with frontage to Blackshaws Road are vacant, including an area of cleared land which is the former site of George Weston Foods. To the west, vacant allotments exist with frontage to Kyle Road, and to the east a similar pattern exists on land accessed from New Street.

Beyond the precinct, existing residential development dominates the streets located in the general area to the south, east and west.



Figure 1.1: Altona North CDP Precinct, Subject Site and Surrounding Activity Centres

Source: Essential Economics

## **Existing Use on the Subject Land**

The subject site contains a number of existing uses which comprise a medical clinic, a restaurant, child care centre, post office and a bakery.

#### **Planning**

In 2017 the VPA, in conjunction with Hobsons Bay Council, prepared the **Altona North Comprehensive Development Plan** (CDP) which identifies a number of uses for the precinct. These include residential use for the majority of the precinct, and with a town centre and business area proposed for the subject site located with frontage to Blackshaws Road.

The overall precinct is referred to as Precinct 15 in the **Hobsons Bay Industrial Land Management Strategy** June 2008, and is one of nine precincts identified for urban renewal in the municipality.

Features of the VPA's CDP are outlined in the following Section.

## 1.2 Altona North Comprehensive Development Plan

The CDP proposes a number of uses for the localities within the overall precinct, as noted below.

#### **Blackshaws Road**

A Town Centre is proposed that will include a supermarket, shops, cafes and restaurants, with office and residential above, and with a flexible civic space and town square. This aspect of the overall development site is planned to integrate with existing commercial uses.

A Business Area is also proposed in the CDP and this will incorporate a mix of existing and new commercial activities, as well as new residential development. Typical building form will comprise four storeys plus one storey set back.

The balance of the Blackshaws Road frontage, east and west of the subject site, will comprise residential development, including a mix of townhouses and apartments. Typical building form will comprise three storeys plus one storey set back.

#### **Kyle Road and New Street**

These two streets form the western and eastern boundaries, respectively, of the overall precinct and they are planned for residential development, with a mix of townhouse or terrace-style houses. Typical building form will comprise two storeys plus one storey set back.

#### Land Located Central to the Precinct, Extending North from Blackshaws Road

The majority of land identified for redevelopment is located central to the overall precinct and extends to the northern boundary of the precinct. This area contains land to be developed for a mix of townhouses and apartments up to three storeys and with a further three storeys set back. A large, centrally-located area of open space is also included, as well as several smaller 'pocket parks'.

### 1.3 Existing Activity Centres in Altona North

#### **Altona Gate Shopping Centre**

Altona Gate Shopping Centre is a 3-level, mall-based sub-regional centre located at 124-134 Millers Road in Altona North, approximately 1.6km to the west of the subject site. The centre is anchored by a Kmart, a Coles and an ALDI, and has a wide range of small retail tenancies. The centre has total floorspace of 26,240m², including retail (24,150m²), office (106m²) and other tenancies (1,985m²).

#### Millers Road Strip

The Millers Road strip, just north of Altona Gate, forms part of the broader Altona North Activity Centre. The centre comprises 14 tenancies, including showroom and service businesses. The centre has a limited local shopping function and includes three take-away food

outlets, a restaurant, liquor store, and several retail services. Retail floorspace totals an estimated 2,150m<sup>2</sup>.

#### **Borrack Square**

Borrack Square is located at the north-west intersection of Millers Road and McArthurs Road in Altona North, approximately 1.6km south-west of the subject site. The centre comprises a small Woolworths supermarket (1,800m²) and some 30 small tenancies (23 retailers and 7 office tenants) around an open, central car park. The office tenants include banks, accountants, and real estate agents. A hotel is also situated at Borrack Square.

#### **The Circle**

The Circle is located at Broadway and McIntosh Road in Altona North, approximately 700m south of the subject site. The centre comprises 18 retailers and 1 office tenant. The centre is typical of a small neighbourhood centre, with tenants that include a licensed IGA supermarket, two large fruit and vegetable shops, a pharmacy, a newsagent and a bakery.

#### **Blackshaws Road**

The strip comprising shops along Blackshaws Road is located approximately 700m west on Blackshaws Road. This small convenience centre comprises two take-away food stores, a butcher, a hairdresser, milk bar, laundrette, chemist, and a bakery.

### **Vernon Street**

The strip comprising shops along Vernon Street is located approximately 1.3km east of the subject site. This small convenience centre comprises a three take-away food stores, a bottle shop, a pharmacy, a health clinic and a milk bar.

#### 1.4 Millers Junction Business

The recently-completed Millers Junction Business is located at the intersection of Millers Road and Cabot Drive in Altona North. The Business Park is located at 330 Millers Road, 3km southwest of the subject site in Blackshaws Road, and forms part of a larger project known as Millers Junction Precinct. The Business Park has a total area of 2.5ha and comprises 71 office/warehouses and a café. Existing tenants include, for example, design companies, fitness organisations and printing services.

A new development proposal for this locality – described as Millers Junction Business 2 – involves a further 2.2ha for an 'office and warehouse mews' and will comprise 76 units.

This precinct also comprises Millers Junction Home which comprises floorspace of 16,885m<sup>2</sup> and includes Bunnings, Officeworks and JB Hi-Fi Home. A further proposal for this locality is Millers Junction Retail which is planned to include floorspace totalling 13,330m<sup>2</sup> anchored by a Woolworths supermarket and also including bulky goods retail.

Figure 1.2: Millers Junction Business Park



Source: <a href="http://www.wilmacproperties.com.au">http://www.wilmacproperties.com.au</a>

# 1.5 Summary

The subject site is planned for mixed-use retail, commercial and residential development, and forms part of a larger precinct which was formerly in (mainly) industrial and commercial use and is identified as the Altona North Comprehensive Development Plan precinct.

Although a number of activity centres operate in the surrounding areas of North Altona, the office/commercial uses are limited to those that typically locate in activity centres (such as real estate agents, legal offices, accountants, health care and the like). However, a significant office/warehouse complex is located at Millers Junction Business Park (comprising 74 office/warehouse units), and this is planned for extension (with a further 71 office/warehouse units). While popular, this particular development does not meet the requirements of those parties interested in a conventional office development that is not attached to a warehouse/workshop.

# 2 BACKGROUND TO HOBSONS BAY OFFICE MARKET

This Chapter provides background information in regard to the office market in Hobsons Bay. Reference is made to Council's economic development policy, and consideration is given to forecast growth in population and labour force, including growth in white collar occupations held by local residents. Implications for the proposed office/commercial development at the subject site are highlighted.

# 2.1 Economic Development Policy Context

A number of challenges are outlined in the City of Hobsons Bay Economic Development Strategy (EDS, 2015, p12) in relation to the provision of office space and labour force skills and are summarised as:

- A lack of high profile and centrally located office space,
- The skills of resident population do not align with business needs, and
- A large number of residents leave the municipality for work each day.

The objectives outlined in the EDS (p13) include the following:

- To attract domestic and global business to Hobsons Bay and Melbourne's west, to increase business diversity, investment and employment opportunities; and
- To establish Hobsons Bay as an attractive location for business, where processes are streamlined and business owners and Council work collaboratively to achieve outcomes.

Clearly, the EDS focuses on the need to ensure Hobsons Bay develops as a centre for investment and business development by building on the municipality's profile as an office location, upgrading the employment skills of the resident labour force, and ensuring job opportunities are available locally for those seeking employment.

The planned development of the subject land in Blackshaws Road (and the residential development of the wider precinct in which the subject land is located) would be expected to make a substantial contribution to the development of office/commercial activities and related employment in Altona North and the wider municipality. This positive outcome is based on the observation that the only existing focus for new commercial/office development is the Millers Junction Business Park, also located in Altona North, and its planned expansion.

Apart from Millers Junction, few other opportunities for significant expansion in office/commercial activities exist in Altona North and the wider Hobsons Bay municipality.

# 2.2 Population and Labour Force Growth in Hobsons Bay and Altona North

#### **Resident Population**

In the 20 years to 2036, the resident population in the City of Hobsons Bay is forecast to increase from 94,230 persons to 113,130 persons, representing a net increase of +19,080 persons at an average annual growth rate of+0.9% pa.

Altona North is forecast to account for a substantial share (42%) of the municipality's population growth, with Altona North's population reaching almost 21,300 persons by 2036.

These forecasts are sourced from id. Consultants and are summarised in Table 2.1.

Table 2.1: Population Forecasts, City of Hobsons Bay and Altona North, 2016 to 2036

	2016	2021	2026	2031	2036	2016-2036
Population No.					,	
Hobsons Bay City	94,230	99,130	103,850	108,510	113,310	+19,080
Altona North	13,250	14,210	15,740	18,590	21,260	+8,010
Average Annual Growth (%)						
Hobsons Bay City	-	1.0%	0.9%	0.9%	0.9%	+0.9%
Altona North	-	1.4%	2.1%	3.4%	2.7%	+2.4%
Average Annual Growth (No.)						
Hobsons Bay City	-	980	940	930	960	+1,040
Altona North	-	190	310	570	530	+370

Source: id.Consultants. <a href="http://forecast.id.com.au/hobsons-bay/population-summary?Webld=10">http://forecast.id.com.au/hobsons-bay/population-summary?Webld=10</a>
Note: ABS indicates the municiplaity's population at 2016 Census was 93,390 persons

This forecast growth in resident numbers will be accompanied by an increase in the size of the resident labour force, as noted below.

### **Resident Labour Force and Occupation Type**

In the 15-year period 2016 to 2031 the resident labour force in Hobsons Bay is broadly forecast to expand by +6,300 persons. This forecast is based on application of the Crude Labour Force Participation Rate (number of persons in the Labour Force expressed as a share of the number of persons in Resident Population) which is calculated at 44% for the 2011 Census (noting that this data for 2016 Census is not yet available). It is emphasised that the actual size of the resident labour force will vary over time as the age distribution of the resident labour force also varies.

At the 2011 Census, 51.1% of all of employed persons living in Hobsons Bay were employed in 'white collar' occupations (which include managers, professionals, and clerical/ administrative workers). At the 2006 Census the figure was marginally lower at 48.9%. In the inter-censal period 2006 to 2011, white collar employment among Hobsons Bay residents increased by 2.5% per year; in contrast, total employment increased by only 0.8% per year. Thus, significant

growth is occurring in white collar occupations among Hobsons Bay residents and this growth pattern is expected to be reinforced when the ABS 2016 Census data is released.

For the period 2016 to 2031 the net growth in the resident labour force employed in 'white collar' occupations is forecast to increase by some +3,540 persons, assuming 55% of the workforce is in white collar professional/clerical jobs. This calculation is shown in Table 2.2 below.

Typically, many new entrants to the Hobsons Bay resident labour force would be expected to seek employment opportunities located close to home and also in occupations that suit their interests, experience and qualifications. The preference for working close to home is highlighted by less travel time to/from work, lower personal transport costs, more 'home' time for family and leisure, and convenient access to local facilities and services as and when required, such as shops and child care. However, at present the majority of all employed residents travel out of Hobsons Bay to work, as later indicated.

#### Potential Office Floorspace to Accommodate Growth in Office Employment

In broad terms, the anticipated growth in 'white collar' office-based employment among residents of Hobsons Bay would require an estimated 105,000m² or so of new office floorspace in the period 2016 to 2031. This broad estimate of floorspace is based on forecast growth of +5,240 residents in white collar occupations to 2031 and an industry average of 20m² per office job. The calculations are summarised in Table 2.2.

Table 2.2: Forecast Growth in Office Floorspace Demand Associated with Growth in Hobsons Bay 'White Collar' Labour Force, 2016 to 2031

Location	2016	2021	2031	2016-2021	2021-2031	Total
						2016-2031
Population (Table 2.1)	94,230	99,130	108,510	+4,900	+9,380	+14,280
Estimated Total Labour Force (1)	42,400	44,610	48,830	+2,210	+4,220	+6,430
Estimated White Collar Occupations (2)(3)	21,620	24,530	26,860	+2,910	+2,330	+5,240
Estimated Office Floorspace Supported (4)				+58,200m <sup>2</sup>	+46,600m <sup>2</sup>	+104,800m <sup>2</sup>
Rounded Total						+105,000m <sup>2</sup>

Source: Essential Economics

Notes: (1) Crude Labour Force Participation Rate 45%

 $^{(2)}$  White Collar as share of total Occupations: estimated 51% in 2016; 55% in 2020/2030

(3) Includes Professional, Managerial and Clerical/Admin occupations

(4) Average 20m<sup>2</sup> per office job (industry average)

The estimated 105,000m<sup>2</sup> in office floorspace requirements by 2031 is provided as a broad guide to overall office floorspace demand generated by those anticipated <u>new entrants</u> into the Hobsons Bay resident labour force by 2031 who are likely to be in white collar occupations. This total floorspace estimate is on the conservatively low side, particularly as the proportion and actual number of the employed labour force in white collar employment is increasing over time.

Also, the estimated 105,000m² in new office floorspace requirements is a global figure and would apply irrespective of where the actual office jobs are located. The Hobsons Bay municipality therefore has the following opportunities:

- (a) an opportunity to capture a share of this office floorspace potential associated with forecast growth in the number of the municipality's residents in white collar occupations; and
- (b) an opportunity to provide new office floorspace that can accommodate a share of the municipality's white collar workforce who presently work outside the municipality but who would choose to work locally if the opportunity arises (for reasons earlier noted).

These opportunities for office development in Hobsons Bay are further highlighted later in this report.

Note: The estimate of 105,000m<sup>2</sup> of office floorspace that could accommodate growth in the white collar resident labour force of Hobsons Bay is not meant to suggest this figure as a 'target', but simply to indicate the underlying magnitude of office floorspace that could be supported by these residents.

# 2.3 Opportunity to Capture More White Collar Jobs in Hobsons Bay

Reference to the ABS 2011 Census material supports the view that Hobsons Bay has potential to capture a share of white collar employment that, to date, has been attracted to employment opportunities located further afield beyond the municipality. It is expected that the forthcoming release of the ABS 2016 Census material will strengthen this case by demonstrating further growth in the share of residents employed in white collar occupations.

The following conclusions from the 2011 Census are relevant:

- Hobsons Bay has a similar share of its employed residents in white collar occupations (51.0%) as the metropolitan Melbourne figure (51.9%). White collar employment of residents is forecast to average 55% of all employment 2016 to 2031 (refer Table 2.2).
- The share of Hobsons Bay's employed labour force in white collar occupations increased from 48.9% in 2006 to reach 51.1% in 2011 (an increase of 2.2 percentage points); for metropolitan Melbourne, the share has increased from 50.9% in 2006 to 51.9% in 2011 (an increase of 1.0 percentage point). Of all new employment in Hobsons Bay, approximately 8 in 10 jobs were in white collar occupations over the period. Table 2.3 provides a summary of the Hobsons Bay data.

Table 2.3: White Collar Occupations Held by Hobsons Bay Resident Labour Force, 2006 and 2011

	2006	2011	Change 2006-2011	
White Collar Employment	<u>No.</u>	<u>No.</u>	<u>No.</u>	<u>Share</u>
Managers	4,310	4,910	+600	21%
Professions	7,390	9,000	+1,610	55%
Clerical/Admin Workers	<u>6,150</u>	<u>6,250</u>	<u>+100</u>	<u>3%</u>
Sub-Total, White Collar	<u>17,850 (48.9%)</u>	20,160 (51.1%)	+2,310	<u>79%</u>
Other Employment	18,670 (51.1%)	19,280 (48.9%)	+610	21%
Total Employment	36,520 (100.0%)	39,440 (100.0%)	+2,920	100%

Source: ABS Census, 2006 and 2011 (rounded totals)

Note: ABS Population & Housing Census 2016 data not yet available

- In the inter-censal period 2006 to 2011, white collar occupations held by Hobsons Bay residents increased by +12.9%; for all other occupations held by residents, the increase was just +3.3%.
- At the 2011 Census, only 24% of residents both lived and worked in Hobsons Bay; the vast majority of employed residents at 64% worked outside the municipality. Many of these persons at work outside the municipality would likely prefer to work locally if the opportunity existed. Note: a further 12% (approximately) of employed persons living in Hobsons Bay did not specify the location of their workplace.
- Hobsons Bay is experiencing continuing growth in 'gentrification', as reflected in the socio-economic profile of the municipality and growth in median house prices. For example, in Altona North the median house price was \$723,500 and this price increased by 9.6% per annum over the period 2006 to 2016; in Williamstown the median price was \$1,250,000 with an average increase of 7.5% per annum. In contrast, for Melbourne as a whole, the median house price was lower at \$635,000 in 2016 and the average increase between 2006 and 2016 was lower at 5.8% per annum. The 'gentrification' process is a factor explaining the trend towards further increases in white collar occupations and a reduction in the share of blue collar occupations among employed residents.

To date, relatively few office-based employers have established in Hobsons Bay (compared with similar municipalities), and this is reflected in the following features:

- the high proportion of employed residents who work outside Hobsons Bay; and
- the small number of office developments and sales recorded in Hobsons Bay compared with other municipalities which are located a similar distance from the Melbourne CBD, as noted in the following section.

In summary, opportunities exist to retain more white-collar resident workers in Hobsons Bay by providing commercial office space which generates new, locally-provided professional employment workspace.

# 2.4 Trends in Office Development Permits and Property Sales in Hobsons Bay

The office market in Hobsons Bay is reflected in property sales data and in commercial building permits. Each of these information sources is described below in respect to the performance of the Hobsons Bay municipality and other nearby municipalities, all of which have activity centres and/or free-standing commercial/office centres located within 10km to 15km of the Melbourne CBD.

#### **Property Sales**

In the four years 2013 to 2016, Hobsons Bay recorded 7 office property sales, according to the Valuer-General's annual reports (an average of approximately 2 sales per year). By comparison, Maribyrnong recorded 32 office property sales (averaging 8 sales per year) and Moonee Valley recorded 36 sales (averaging 9 sales per year).

Information for 2016, the most recent year for which data is available, indicates Hobsons Bay recorded 4 office sales and this contrasted with sales recorded for Maribyrnong (8 sales), Moonee Valley (8 sales), Brimbank (3 sales) and Moreland (5 sales).

The fewer sales recorded in Hobsons Bay compared with other relevant municipalities is also noted from earlier data. In 2009 for example, Hobsons Bay recorded 3 office sales and this contrasted with Maribyrnong (9 sales), Moonee Valley (7 sales), Brimbank (7 sales) and Moreland (7 sales).

Clearly, Hobsons Bay is experiencing a lower level of office-based property sales activity compared with other municipalities located a similar distance from Melbourne's CBD.

### **Commercial Building Permits**

An indicator of activity in the commercial sector is the value of commercial building permits issued by Council, as summarised in Table 2.4.

In the four years 2012/13 to 2015/16 a total of \$17.3 million in office permits was issued by the City of Hobsons Bay, averaging \$4.3m per year in value. In office floorspace terms, the total size of office projects approved in the municipality over this four-year period is estimated at approximately 7,400m², or around 1,850m² per year, based on an average construction office cost of \$2,350/m² (Rawlinsons, *Australian Construction Handbook*).

Over this period, approximately \$7.9 million or 45% of the value of all new office permits were recorded for Altona North and equivalent to around 840m<sup>2</sup> per year in terms of office floorspace.

Table 2.4: Office Permit Activity, City of Hobsons Bay and Altona North, 2012 to 2016

Year	Value of Office Permits (\$'000)				
	City of Hobsons Bay	Altona North	Balance of Municipality (*)		
2012/2013	\$6,276	\$2,474	\$3,802		
2013/2014	\$4,042	\$2,274	\$1,768		
2014/2015	\$4,157	\$1,481	\$2,676		
2015/2016	\$2,848	\$1,674	\$1,174		
Total	\$17,323	\$7,903	\$9,420		

Source: ABS Building Approvals

Note: (\*)Balance of Municipality includes Altona, Altona Meadows, Newport, Seabrook and Williamstown

In financial year 2015/16, the value of commercial/office permits in Hobsons Bay averaged \$184 per resident; this contrasted with Victoria as a whole where the average was \$597 per resident.

# 2.5 Recent/Potential New Office Developments in Hobsons Bay

A new development proposal for Altona North involves the construction of a further 2.2ha for an 'office and warehouse mews' at Millers Junction, comprising 76 units. This form of development is popular at the existing Millers Junction development on the south side of Cabot Drive. However, market comment indicates that this type of development does not meet the requirements that interested parties may have who are seeking conventional office premises and not attached to a warehouse, workshop, or storage area.

The Hobsons Bay Business Centre is a recent development comprising some 30 offices located in Railway Street, Altona. Currently, several small offices are available for rent (typically under 50m<sup>2</sup> in floorspace).

It is understood that no significant office developments are presently under-construction in the municipality, although a number of small individual sites exist in centres such as Newport, Altona and Williamstown.

# 2.6 Implications for Proposed Development

The economic development policy for Hobsons Bay recognises that the municipality has a low profile as an office location and has a lack of centrally-located office space. Furthermore, Council recognises that large numbers of residents travel out of the municipality each day for work in other places as work opportunities are not readily available at the local level. Recognising these circumstances, Council has a policy objective to establish Hobsons Bay as an attractive location for businesses that will attract investment and jobs (as described in Section 2.1).

Review of ABS Census data indicates that Hobsons Bay has a high proportion of employed residents in white collar occupations, although the vast majority work outside the municipality. Moreover, projections of employment by type of occupation indicate continuing growth in

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office-based employment among the resident labour force. At least 50% of the resident labour force is employed in occupations identified as managers, professionals and clerical/administrative and the share is expanding over time.

Despite growth in office-based employment (as reflected in occupational data), Hobsons Bay experiences relatively lower levels of office development compared with other municipalities located a similar distance from Melbourne's CBD; this is reflected in fewer sales of office property and a low level of planning permits for commercial/office development (averaging just an estimated 840m<sup>2</sup> per year in floorspace terms) in the municipality.

The most significant recent commercial/office project in Hobsons Bay is Millers Junction Business Park in Altona North which provides 74 office warehouses and is planned to deliver an additional 76 office warehouses. However, real estate agents indicate that Millers Junction does not meet the requirements of those seeking conventional office premises. Once development of this land in Cabots Drive is completed, it is understood that probably few large-scale office/commercial development opportunities remain in the municipality in the short to medium-term.

# 3 REAL ESTATE AGENTS' VIEWPOINTS ON HOBSONS BAY OFFICE MARKET

In order to gain an understanding of the local commercial office market the consultant undertook discussions with local real estate agents and reference was made to commercial real estate web sites focused on Melbourne's inner western region. The following features are identified:

- Market demand for office floorspace exists in Hobsons Bay, but supply is limited.
- Developments such as Millers Junction are popular, but they essentially provide warehouse/office combinations, with the office component typically comprising a small share of total floorspace.
- The opportunity to develop a business park focused on offices (and not linked with warehouses, as is the case with Millers Junction) would be popular among those businesses seeking office space in this part of the inner western region.
- Those seeking offices to lease or purchase in the general area typically represent a
  wide cross-section of small businesses, ranging from financial advisers and architects,
  to real estate agencies and health care.
- Attributes that businesses are seeking in an office location (apart from affordability) vary according to business type, but typically include local amenity, proximity to local services (café, coffee, retail) and freeway and main road access. In some cases, main road exposure is important where a business depends on attracting customers or clients by having a prominent location. However, those service providers who either visit their clients on-site or where their clients visit the service provider's office do not depend on main road exposure.
- Access to public transport (rail and bus) is important for many office-based businesses seeking locations in the general area, as well as convenient road access for those using private motor vehicles on the work-related journey. In relation to public transport, bus services operate along Blackshaws Road and a link is available to Newport railway station.
- Those businesses seeking an office location in areas such as Altona North also look as far as Maribyrnong, including Footscray, Sunshine and Highpoint, for office space to buy or lease.
- A number of enquiries received by real estate agents are from businesses looking for an office location in Hobsons Bay as their existing premises in places like Fishermans Bend are undergoing redevelopment for more intensive (high-rise) activities.

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Overall, the potential demand for office premises in Altona North and in the wider municipality is strong when considering the local experience of real estate agents active in this market, and when viewing web sites which indicate relatively few office properties for lease or sale in Hobsons Bay compared with other localities in metropolitan Melbourne, especially in the inner urban localities.

# 4 POTENTIAL FOR OFFICE DEVELOPMENT AT ALTONA NORTH SITE

This Chapter provides an assessment of the office development potential associated with the subject site in Blackshaws Road, having regard for the proposed business park and town centre components planned as part of the Altona North CDP.

Consideration is given to the following:

- supply side potential office floorspace supplied as part of the redevelopment of the site; and
- demand side potential demand for office floorspace over a 10-year staging of development.

# 4.1 Potential Office Floorspace Supply and Jobs Supported at Subject Site

Preliminary estimates of potential office floorspace supply associated with the Altona North CDP as prepared by VPA indicate a total provision of 33,000m<sup>2</sup> in floorspace terms.

Applying an average of 20m<sup>2</sup> per office job (an industry metric for average office employment), the potential net floorspace of 33,000m<sup>2</sup> would support an estimated 1,650 jobs.

It is understood the overall redevelopment of the subject site and wider precinct may involve a period of 10 to 20 years, depending on demand and on the interests of landowners in the precinct. The office and residential development would be expected to occur in the earlier part of this period, with the retail component developing towards the latter period as the surrounding residential catchment reaches its capacity.

On this basis, it is assumed for the purpose of the market assessment that the office component develops over a period of (say) 10 years from the year of commencement, extending from 2021 to 2031, following planning and site development. Over the staged period of 10 years, an estimated 165 office jobs (rounded) would be accommodated each year at the subject site. This expectation is supported by the demand analysis presented in the following section. In this analysis, consideration is also provided for a 15-year development period.

# 4.2 Potential Office Employment Demand

#### **Place of Work**

Demand for office floorspace is essentially generated by two factors:

- growth in white collar employment; and
- decisions of employers in regard to the locational and other requirements associated with business operations.

The number of Hobsons Bay residents employed in white collar occupations is used as a reference point in this assessment of potential demand for office development at the subject site.

Most of the municipality's resident labour force are employed beyond the municipal boundaries, as evidenced in the 2011 Census Journey-to-Work data. The data shows that 73% of all employed residents (who nominated their place of work) indicated they work beyond the municipality. On this basis it is likely that those Hobsons Bay residents in white collar occupations have a high incidence of work places that are located beyond the municipality. The forthcoming release of the ABS 2016 Census results is expected to confirm that a significant majority of employed residents work beyond the municipality, particularly those in white collar occupations.

Around 27% of Hobsons Bay residents work in the Melbourne CBD and environs (including Docklands and Southbank) where their employers are likely to require a 'central' location in what may be described as higher-order office and associated activities, and in entities that are state-wide, national and international organisations, including both private and public sector enterprises.

However, a further reason why only a small proportion of residents in white collar occupations actually work in Hobsons Bay can be explained by the lack of dedicated office developments in the municipality, as noted by real estate agents familiar with the Hobsons Bay property market. While Millers Crossing, a relatively new development, provides warehouse/office premises, this form of development does not meet the needs of those seeking a conventional office environment (ie, those who are not also seeking a warehouse/workshop environment). Existing office development in Hobsons Bay is typically confined to local offices situated in typically small neighbourhood activity centres.

#### **Potential Office Demand**

Having regard for the above considerations, potential demand for office development associated with the subject site is likely to be generated by two broad components of the office market, as follows:

 businesses that seek affordable office accommodation in proximity to the CBD and inner Melbourne and in a location that is well-served by public transport and by proximity to freeway and main road infrastructure; and

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 local and other businesses seeking a location in Hobsons Bay where access to white collar employees can be facilitated, and where access to surrounding customers/clients is facilitated.

For the period 2021 to 2031, which is assumed to be the development period for the subject site, the number of Hobsons Bay residents employed in white collar occupations is forecast to increase from 24,530 persons in 2021 to 26,860 persons in 2031 (refer Table 2.2). This forecast is on the conservatively low side in view of the reality that white collar occupations are increasing in number at the expense of blue collar occupations (and this is a universal trend) at the present time. These figures assume that 45% of the population are in employment and 55% of these employed residents are in professional, managerial and clerical/admin positions (ie, white collar positions).

While the majority of white collar occupations will be located in conventional 'office' developments (and ranging from small to large building footprints), a share will also continue to be associated with white collar jobs in manufacturing, hospitals, education and the like. For the subject site, the proposed development is expected to accommodate conventional 'office' activities. These offices are likely to range from small premises (with up to 5 employees) to medium-sized premises (up to 20 employees) and large premises (over 20 employees).

As earlier noted, the 33,000m<sup>2</sup> of office floorspace proposed for the subject site would be expected to accommodate some 1,650 office-based jobs. Assuming the development of the subject site takes place over a 10-year period from 2021, staged development would see an average of 3,300m<sup>2</sup> of office floorspace and an average of 165 office jobs accommodated each year on the subject site. If a 15-year development period is involved, the annual increment in new office jobs would average around 110 jobs, covering around 2,200m<sup>2</sup> of office floorspace per year.

As a measure of the overall scale of potential office development at the subject site, the full complement of 1,320 office jobs at the end of year 10 (in 2031) would be equivalent to just 6% of all Hobsons Bay residents employed in white collar occupations (noting also that a share of the office jobs at the subject site would be occupied by employees from other municipalities). These calculations are shown in Table 4.1.

Table 4.1: Forecast Uptake of Hobsons Bay 'White Collar' Employees at Subject Site, 2031

	Value
Supply:	
Proposed Office Floorspace Supply	33,000m <sup>2</sup>
Estimated No. of Office Jobs Accommodated (at 20m²/job)	1,650 jobs <sup>(*)</sup>
<u>Demand</u> :	
Estimated No. Residents in White Collar Jobs at 2031 (Table 2.2)	26,860 jobs
Total Office Jobs at Subject Site as a proportion of All White Collar Residents by 2031 (*)	Approx. 6%

Source: Essential Economics Pty Ltd

Note: (\*) A share of office jobs on the Subject Site would also be held by residents from municipalities other

than Hobsons Bay.

While a number of scenarios can be developed in regard to the potential take-up of office floorspace at the subject site, the broad approach described above demonstrates that the subject site would account for only a very small share of total residents in white collar occupations over the 10-year forecast period (and also acknowledging that a share of the onsite jobs would be occupied by non-residents).

#### **Conclusion**

Office development proposed for the subject site would be likely to be fully taken-up over the 10-year development period in view of:

- the existing shortage in supply of office floorspace in Hobsons Bay, as evidenced in data showing relatively few office planning permits and office property sales compared with other inner-urban Councils, and supporting commentary from real estate agents active in this general region;
- the existing and increasingly high share of employed residents who are employed in white collar occupations, many of whom would seek locally-based employment opportunities where available, and noting that to date the vast majority of these employed persons must seek employment outside the municipality where enterprises (private and public) are located; and
- the underlying growth in white collar employment, especially as the national and local
  economies (and universally) move to higher-skilled occupations that are typically located
  in an office environment rather than in a workshop or factory (and which has been the
  focus for place of employment in Hobsons Bay for generations).

As Hobsons Bay continues to become a popular residential location, and as it continues to undergo 'gentrification', it is expected that office-based enterprises will seek appropriate locations in the municipality, attracted by its proximity to the Melbourne CBD; excellent access by freeway, main roads and public transport; and affordable property costs compared with other, more 'central-city' locations.

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If the development take-up period was to extend to 15 years, this would involve an annual take-up of some  $2,200\text{m}^2$  of office floorspace and the office employment would involve 110 or so additional jobs per year.

# 5 EMPLOYMENT POTENTIAL ON SUBJECT SITE

The number of on-going jobs accommodated on the subject site is likely to total in the order of 2,050 jobs, based on the average floorspace per job for each type of activity. This estimate of total jobs is based on figures shown in Table 5.1.

Table 5.1: Estimated Total Number of Jobs Accommodated at the Subject Site

	Floorspace/Units (1)	Average Area per Job <sup>(2)</sup>	No. Jobs
Office	33,000m <sup>2</sup>	20m² per job	1,650 jobs
Supermarket	2,420m <sup>2</sup>	20m² per job	121 jobs
Specialty shops, food & beverage	3,060m <sup>2</sup>	25m² per job	122jobs
Community Centre	-		10 jobs
Home-Based Business	2,950 dwellings	5% with home- based business and 1 job per business	148 jobs
Total Jobs			2,051 jobs Rounded: 2,050

Source:

The **retail jobs** will vary according to retail premises: for the supermarket, employment will involve store management, administration, cashiers and merchandise handling. The smaller retail premises will employ staff in retail management and sales (combined in small operations) and in food & beverage in the cafes/restaurants.

The types of **office jobs** will reflect the nature of the office-based operations, and will likely include management, administration, clerical and other positions, as well as professional staff who reflect the nature of the particular business (eg, accountants, lawyers, etc).

In regard to the office activities, it is likely that a share of the businesses will be locally-oriented activities (eg, accountants, legal, real estate, and the like), as well as larger offices attracted by the opportunity to develop a large office at an affordable cost in contrast with a location in the Melbourne CBD or environs (eg, Docklands, Southbank) or in a larger inner urban activity centre (such as East Melbourne, Richmond) or suburban activity centre (eg, Highpoint, Kew, Box Hill, Stonnington).

Overall, the businesses likely to locate at the subject site will be attracted by particular site attributes, including accessibility to major road/freeway infrastructure, public transport (bus and train), other on-site facilities and services (eg, café, coffee shop and retail), and cost of site and development relative to other possible locations.

<sup>(1)</sup> Victorian Planning Authority, Altona North Comprehensive Development Plan

<sup>(2)</sup> Essential Economics Pty Ltd

# 6 CONCLUSION

- Background: The precinct in which the CDP applies has gross land area of 67ha, and has traditionally supported industrial uses and a mix of other uses situated between the West Gate Freeway to the north, Blackshaws Road to the south, New Street to the east, and Kyle Road to the west. The subject site which is the focus for this report has a gross land area of 5ha (for new commercial development) and is located in the southern part of the overall precinct, with frontage to Blackshaws Road.
- Council's Development Policy: Council's economic development policy recognises that Hobsons Bay has a low profile as an office location and has a lack of centrally-located office space. Furthermore, Council recognises that large numbers of residents travel out of the municipality each day for work in other places as employment opportunities are not readily available at the local level. Recognising these circumstances, Council has a policy objective to establish Hobsons Bay as an attractive location for businesses that will attract investment and jobs.
- Lack of White Collar Employment Opportunities in Hobsons Bay: Review of ABS Census data indicates that Hobsons Bay has a high proportion of employed residents in white collar occupations, although the vast majority (73% of those nominating their workplace) work outside the municipality. Moreover, projections of employment by type of occupation indicate continuing growth in office-based employment among the resident labour force. At least 50% of the resident labour force is employed in occupations identified as managers, professionals and clerical/administrative and the share is expanding over time.
- Low Levels of Office Development: Despite growth in office-based employment (as reflected in occupational data), Hobsons Bay experiences relatively lower levels of office development compared with other municipalities located a similar distance from Melbourne's CBD. This is reflected in fewer sales of office property (an average of less than 2 sales per year, 2013 to 2016) and a low level of planning permits for commercial/office development (only averaging an estimated 1,850m² per year in floorspace terms).
- Activity Centres: Although a number of activity centres operate in North Altona, the office/commercial uses are limited to those that typically locate in activity centres (such as real estate agents, legal offices, accountants, health care and the like). A significant office/warehouse complex is located at Millers Junction Business Park (comprising 71 office/warehouse units), and this is planned for extension (with a further 76 office/warehouse units). This form of development does not necessarily meet the requirements of those businesses seeking conventional office premises (ie, without a warehouse attached).

- Altona North Comprehensive Development Plan: The CDP, developed by the VPA in conjunction with Hobsons Bay Council, identifies a number of sub-precincts that include a town centre, a business area, residential areas, and a community centre. Residential uses in the Plan cover some 46ha, while the new commercial area covers approximately 5ha.
- Forecast Growth in Hobsons Bay Residents Employed in White Collar Occupations: In broad terms, the anticipated growth in 'white collar' office-based employment among residents of Hobsons Bay would require an estimated 105,000m² of new office floorspace by 2031, irrespective of location. However, to date relatively few office-based employers have established in Hobsons Bay (compared with municipalities located a similar distance from the Melbourne CBD), and this is reflected in (a) the high proportion of employed residents who work outside Hobsons Bay; and (b) the small number of office developments and sales recorded in Hobsons Bay compared with other municipalities located a similar distance from the CBD.

The estimate of 105,000m<sup>2</sup> of office floorspace that could accommodate growth in the white collar resident labour force of Hobsons Bay is not meant to suggest this figure as a 'target', but simply to indicate the underlying magnitude of office floorspace that could be supported by these residents.

- With the Altona North CDP as prepared by VPA indicate a total provision of 33,000m² in floorspace terms. Applying an average of 20m² per office job (an industry metric for average office employment), the potential net floorspace of 33,000m² would support an estimated 1,650 office jobs. It is assumed for the purpose of the market assessment that the office component develops over a period of (say) 10 years from the year of commencement, extending from 2021 to 2031 (following planning and site development). Over the staged period of 10 years, an estimated 165 office jobs would be accommodated each year at the subject site, occupying an average of 3,300m² per year. If the development take-up period was to extend to 15 years, this would involve an annual take-up of some 2,200m² of office floorspace and the office employment would involve 110 or so additional jobs per year.
- 9 Office Floorspace Demand: Potential demand for office development associated with the subject site is likely to be generated by two broad components of the office market, as follows:
  - businesses that seek affordable office accommodation in proximity to the CBD and inner Melbourne, and in a location that is well-served by public transport and by proximity to freeway and main road infrastructure; and
  - local and other businesses seeking a location in Hobsons Bay where access to white collar employees can be facilitated, and where access to surrounding customers/clients is facilitated.

As a measure of magnitude or scale of development, new office jobs accommodated at the subject site (averaging 165 jobs per year) would account for just 0.7% of the number of Hobsons Bay residents in white collar occupations in 2021, and 0.6% in

2031. The full complement of 1,650 office jobs at the end of year 10 (in 2030) would be equivalent to only 6% of all Hobsons Bay residents employed in white collar occupations (noting that a share of the office jobs at the subject site would be expected to be occupied by employees from other municipalities).

- Total On-Site Employment: The number of on-going jobs accommodated on the subject site is likely to total in the order of 2,050 jobs and this includes 1,650 office jobs, 240 retail jobs, 10 community centre jobs, and 150 jobs in home-based businesses. Those activities likely to locate at the subject site will be attracted by its accessibility to major road/freeway infrastructure, public transport (bus and train), other on-site facilities and services (eg, café, coffee shop and retail), and affordable cost of site development relative to other possible locations.
- Conclusion: Growth is forecast in white collar employment among Hobsons Bay residents, with forecasts showing 26,860 residents employed in white collar occupations by 2031, representing an increase of some +5,240 residents in these jobs on current numbers. Having regard for this growth, it can be reasonably expected that office floorspace provided at the subject site (and potentially accommodating a total of 1,650 office jobs) would be absorbed over the period to 2031 (and provided that the development is of a standard in terms of building design, construction and amenity that meets market interests).

Moreover, a share of the office jobs on the subject site would be taken up by non-residents; if, say, one-third or 550 of these office jobs on the subject site are held by non-residents, the balance of 1,100 office jobs held by Hobsons Bay residents would account for only 1-in-5 of the municipality's growth in new residents (+5,240) in white collar occupations to 2031. Regardless of office location, the forecast growth in the number of Hobsons Bay residents in office occupations is forecast to support approximately 105,000m² of new floorspace by 2030 (5,240 jobs x 20m² per job). The subject site is well-located to serve a share of this growth potential and, in so doing, contribute to growth in local jobs in Hobsons Bay.